

Water & Sewer Bills

Water & Sewer Bills are mailed quarterly (4 times a year):

February 1
May 1
August 1
November 1

Check your bill statement for the due date as it may fluctuate a day or two.

Failure to receive your water bill does not exempt you from payment. If you do not receive your bill within the first week of the months listed above, call Village Hall for the amount you owe. Make sure you inform Village Hall if you have a PO Box #, change of billing address, name change or any other change that may prevent you from receiving bill.

Payments must be in the form of cash, check or money order.

You can pay your bill several ways:

- In person at Village Hall during normal business hours.
- You can place your bill in the locked and secure drop box in front of Village Hall at the bottom of the steps 24/7. We recommend placing your bill stub and payment in an envelope.
- You can mail a check to Village Hall but it MUST be received by the due date or the Late Fee will apply. This also applies to bank-issued checks.

If your bill is not paid by the due date, a 20% Late Fee will be applied and a Late (pink) bill will be mailed to you.

If the Late Fee Bill is NOT paid by the Due Date on the Late Bill, you will receive an orange Water Shut-Off Notice which will be hung on your door the day before the bill is due. If payment is not received by the date & time on the notice, your water will be shut-off and a \$75.00 shut-off fee will be added to the amount you owe.

The Village does not adjust the sewer portion of the water/sewer bill for pools, sod, etc.

Every bill contains a \$10.00 surcharge that is applied to the IEPA loan for the new water tower. When the water tower loan is paid, the surcharge will be removed from the bill.

** Per Village Ordinance, every fiscal year the water/sewer bill can be increased per the cost of living, not to exceed 3%.*

If you know you will have difficulty paying your bill by the original due date, stop by or call Village Hall and let us know as soon as possible before the due date. We will work with you to the best of our abilities to help you avoid late fees. Do not wait until the last possible minute.

Village Hall 815-498-3500
Mon, Tues, Wed. & Fri. 8:00 am – 4:30 pm
Thurs. 11:30 am – 4:30 pm Closed Sat. & Sun.